

October 24, 2011

The NYC Training Guide is a resource for NYC customers interested in training that leads to employment in a chosen occupation and for Training Providers that offer courses approved on the Eligible Training Provider List (ETPL). The Guide displays critical information on approved ETPL courses and combines this information with course performance and student reviews, thus guiding customers and helping them make informed decisions on where to attend training.

The **SEARCH** tab allows users to search for courses by industry, job title, location, and other options.

The search interface includes the following elements:

- Select Industry:** A dropdown menu with "Select" and a help icon.
- Select Job Title:** A dropdown menu with "Select".
- Find Courses by:** A section with two radio buttons: "Borough" (selected) and "Zip Code(s)".
 - Borough:** A dropdown menu with "Select".
 - OR:** Text separator.
 - Zip Code(s):** Three input fields labeled "Zip Code 1", "Zip Code 2", and "Zip Code 3".
- Course Title Keywords:** A text input field.
- Search:** An orange button.
- Show Advanced Options:** A link with a dropdown arrow.

When the search results are listed, users can:

1. Click on the blue column headers to sort course listings.
2. Click on the course name to view relevant course details such as description, prerequisites, price and school contact information.
3. Compare courses by selecting checkboxes on the right side of the page

Search Results: 47 result(s) found for Computer and Mathematical , Network and Computer Systems Administrators. Start Over

*Hint: Click on the column name to sort by that column.

List View **Grid View** Compare Courses

1 2 3 4 5 6 7 8

Course	School	Evaluation	Course Price	ITG Voucher Eligible?	HRA Voucher Eligible?	
MCITP: Server Administrator	Alliance Computing Solutions (ACS) (Queens)	Report Card	\$ 1999	Yes. ITG vouchers	Yes	<input type="checkbox"/>

Users are also able to view Report Cards that feature course completion and job placement rates and read student reviews that provide 4 star ratings for specific courses.

Report Card

The percentage of students who complete the course and the percent

Current Results (Ongoing Evaluation) January 2011 - June 2011
Most recent completion and job placement rates.



93% completed course

Results from 15 voucher customers



70% got jobs

Of the 10 voucher customers who were unemployed prior to training

Survey

This is a phone survey given to a random sample of students Satisfaction Survey. Only those students who achieved employ

Usefulness Survey

General knowledge received as preparation for the job 11 Re

★★★★

Quality of course materials used, such as books and equipm

★★★★

Value of hands-on training, such as clinical, behind-the-whee

usage 11 Response(s)

★★★★

The **TRAINING PROVIDERS** tab instructs schools on how to become listed on the Eligible Training Provider List (ETPL) and offers Training Providers the ability to:

1. Showcase their courses on the Training Guide.
2. Review rules and guidelines, as well as FAQs, to learn more about how to qualify to receive Individual Training Grants (ITGs) and do business with the City.



Welcome New York City Training Providers

This is the New York City connection to the Training Providers who are on the [Eligible Training Provider List \(ETPL\)](#) or want to be eligible to receive Individual Training Grant vouchers. This page connects you to resources that will make doing business with the City easier in regards to working with Workforce1 Career Centers, Process Help, and Communication.

[Click here](#) to see the list of occupations eligible to receive ITG vouchers

New Training Providers

Returning Training Providers

The **CONTACT US** form can be used to send questions, comments, or suggestions.



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